

# Privacy Policy

## XelleConnexion Mobile Application Privacy Policy

Last updated: 1st May, 2023

### **Overview**

Xelle Connexion takes its obligation to protect your personal information's confidentiality very seriously. Xelle Connexion's mobile applications for providers in iOS and Android are intended to connect to servers and systems operated and maintained by

### **This Privacy Policy**

This Privacy Policy describes how XelleConnexion's ("XelleConnexion") mobile applications for providers (our "Applications") use, store, and transmit information and data. XelleConnexion may modify this Privacy Policy at any time, effective upon its posting. Your use of our Applications constitutes your acceptance of this Privacy Policy and any updates. Your use of our Applications is subject to the applicable Applications' End User License Agreement.

### **Purpose**

This Privacy Policy lets you know what limited information you provide to us when you use our Applications and how that information is used.

## Your Personal Information

### **XelleConnexion Uses Your Information in Limited Ways.**

XelleConnexion does not sell or license any information you may provide us as you use our Applications.

Except for those things stated below, our Applications do not send your personal information directly to XelleConnexion and do not store any of your personal information on your device or in the cloud-based storage solution associated with your device (i.e., iCloud or its equivalent).

## **We may collect the following types of information:**

1. **Personal Information:** When you sign up for our messaging app or team communication platform, we may collect personal information such as your name, email address, phone number, and other contact information.
2. **Communication Information:** We may collect information about your use of our messaging app or team communication platform, including the content of messages sent and received, the time and date of messages, and the identity of the recipients.
3. **Device Information:** We may collect information about your devices to access our messaging app or team communication platform, including the device type, operating system, and version number.

## **How We Use Your Information**

We may use the information we collect for the following purposes:

1. To provide and improve our messaging app and team communication platform;
2. To communicate with you about our services, including updates, changes, and promotions;
3. To respond to your inquiries and provide customer support;
4. To enforce our terms of service and other policies;
5. To comply with legal obligations and protect our rights and interests.

## **How We Share Your Information**

We may share your personal information with the following types of third parties:

1. **Service Providers:** We may share your personal information with third-party service providers who perform services on our behalf, such as hosting, data analysis, customer service, and SMS gateway.
2. **Business Partners:** We may share your personal information with our business partners in connection with joint marketing efforts or other business purposes.
3. **Legal and Compliance:** We may share your personal information when we believe it is necessary to comply with legal obligations, protect our rights and interests, or prevent fraud or other illegal activity.
4. If the user allows users to share content such as images, videos, and messages to his team, then users are responsible for the content they share, and the XelleConnexion is not liable for any copyright infringement or other legal issues that may arise.

## **Security**

We take reasonable measures to protect the security of your personal information, including using encryption and other security technologies to prevent unauthorized access or disclosure.

## **Changes to this Privacy Policy**

We may update this Privacy Policy from time to time. If we make material changes, we will notify you by email or by posting a notice on our messaging app or team communication platform.

## **Contact Us**

If you have any questions or concerns about our Privacy Policy or our handling of your personal information, please contact us at [support@xelleconnexion.com](mailto:support@xelleconnexion.com)